

[Date]

Dear Representative,

I am writing to ask for your support regarding a change that may affect my access to healthcare.

I have been informed that **Ear, Nose & Throat Consultants and Hearing Services, PLC will no longer participate in the Iowa Total Care network effective November 28, 2026.** According to the information provided to patients, this change was **not related to the quality of care provided by the practice and was not the result of any disciplinary action.** The practice has indicated that it did not choose to leave the network and that Iowa Total Care made the decision.

As a patient, I am concerned about how this network change may impact my ability to continue receiving care from the providers who are familiar with my medical history, treatment plan and ongoing healthcare needs. Continuity of care is important to me, and changes to provider networks can create barriers to timely access to specialty care.

I respectfully ask that you consider the impact this decision may have on Iowa Total Care members and patients like me who rely on these providers for ENT and hearing healthcare services. I believe patients should have reasonable access to the providers and specialists who are already involved in their care.

Thank you for taking the time to consider how this decision affects patients in our community. I appreciate your attention to ensuring that Iowa residents have access to the healthcare providers they need.

Sincerely,

[Patient Name]

[Address]

[Phone Number]

[Email Address]